

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: McCollum et al.

Serial No. 09/589,647

Filed: June 7, 2000

Examiner: Not assigned

Art Unit: Not assigned

Title: A METHOD AND SYSTEM FOR OBTAINING HEALTH-RELATED RECORDS
AND DOCUMENTS USING AN ONLINE LOCATION

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August 28, 2000

PRELIMINARY AMENDMENT

Hon. Asst. Commissioner for Patents
Washington, D.C. 20231

Sir/Madam:

Prior to action and/or consideration, kindly enter the following amendments and
remarks. Please examine the above-identified application in view of the following
Preliminary Amendment.

IN THE CLAIMS

Kindly amend the following claims:

1. (amended) A method of obtaining a patient record or document using an online
location on an electronic medium, comprising:

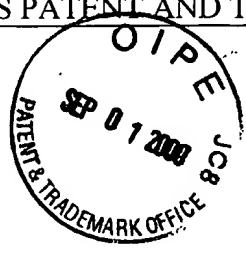
requesting an order, by a requestor, for the patient record or document from the online
location;

providing to the requestor a cover letter having an identifier, the identifier having
order information;

sending, by the requestor, the cover letter along with a patient authorization letter to a
processing center, for completing the order;

requesting, by the processing center, to a [the] shipping location to ship the patient

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